



# CREATING VALUE FOR ITALY

PODCAST OF THE ANNUAL REPORT **2024**

## 02 ENVIRONMENTAL

Welcome to the podcast dedicated to the financial results achieved by the Poste Italiane Group in 2024 as outlined in the Strategic Plan 2024-2028 “The Connecting Platform”.

Today we begin a journey through the three pillars of sustainability.

E for Environment, S for Social, G for Governance: three perspectives that reflect how Poste Italiane turns concrete commitments into shared value every single day.

In this episode, we focus on E of Environment: the environmental dimension of our actions.

Poste Italiane is on the move every day: between the centres of large cities and the hamlets of smaller municipalities. And it is here that the Group’s journey towards sustainability begins: with the way the company operates.

In 2024, Poste Italiane continued to invest in increasingly sustainable logistics, energy efficiency and responsible resource management.

An crucial part of this journey concerns the means of transport of the Group, on the move every day to connect territories and people.

Today, Poste Italiane’s fleet includes 28,400 vehicles with low environmental impact, of which over 6,000 are fully electric. A transformation led by PosteGO, a company dedicated to sustainable fleet management.

In addition the fleet has been strengthened with two new, more modern and efficient aircraft and an agreement with Enilive has been signed for the use of biofuels made from waste, used both in road transport and in air transport.

The environmental commitment of Poste Italiane also continues in the work spaces owned by the Group.

The properties of Poste Italiane including 12,700 post offices, are integral part of the country’s urban landscape and energy balance.

In 2024, intelligent facility management has enabled the completion of 150 new efficiency interventions, for a total of 2,150 upgraded buildings.

To these are added 580 photovoltaic systems installed and the replacement of old boilers with heat pumps powered by renewable sources.

The environmental commitment also passes through a new culture of the materials the Group uses.

In 2024, more than 47,000 tonnes of waste, were managed with a recovery rate of 99.7%.

More than 17 million eco-friendly payment cards were distributed and paper consumption has been reduced through digitalisation. However, there are also projects that tell about sustainability in a different way.

- Like “Scarpa vecchia fa buon gioco”, the project that transforms discarded work shoes into non-trauma flooring for company nurseries.
- Or “Valori ritrovati”, which gives new life to undeliverable parcels, redistributing them to those in need.

Also the services offered by Poste Italiane contribute to the goal of reducing the environmental impact.

With Poste Energia, customers receive electricity from certified renewable sources and gas that is fully offset in emissions.

Caring for the environment is not just a duty. It is a way of operating that looks far ahead and that studies every detail: from the kilometres saved, to the waste processed, the energy used and the energy offered to our customers.